



PUBLIC NOTICE!



Dear Property Owner:

Are you living in a home that has a GFCI (Ground Fault Circuit Interrupter)? If so, it may be improperly wired or unsafe - **and you may be entitled to a refund for the cost of installation.** To see if you qualify, click on “Refund Questionnaire.”

In the 1990’s, the US Consumer Products Safety Commission and manufacturers of GFCI receptacles were receiving reports that installers of GFCI’s were compromising a wiring safety feature of the device. By wiring around its load side protection (hot/neutral wire screw connections), a GFCI receptacle offers no protection against electric shock or fire. A miswired GFCI outlet will appear to operate normally, but all outlets or lights downstream of a GFCI will not provide people protection.

A MISUNDERSTOOD TECHNOLOGY

When GFCI breakers were added to the National Electric Code in the early 70’s, the technology was doomed to fail from the start. The high cost of repairs for so-called mysterious “nuisance tripping” did not sit well with installers. Resistance to GFCI receptacles and circuit breakers remains high even today with a majority of installers. Consequently, a lack of education about the causes of mysterious “nuisance tripping” is responsible for countless misdiagnosed electrical hazards.

BUILDING AND REMODELS

It has long been known that a low bid generally gets the job. Unfortunately, low bids come with low budgets. When a company is called back to a job to service an installation warranty for a GFCI nuisance trip, they lose money, a fact of life every company must contend with. If a problem cannot be easily resolved, an installer may be tempted to bypass the GFCI circuit protection or remove the device from service. If the installer believes a building or people are not at risk, this irresponsible act can appear to be an innocent alternative to an expensive repair.

To learn more about GFCI safety and refund information, click on “GFCI Customer Questionnaire” or visit our Service Rep directory to speak with an inspector near you.

Respectfully,

Jeffrey L. De Haven